

## Delasco Preferred Program Details

Enrollment in the Delasco Preferred Program qualifies your practice for guaranteed competitive pricing, instrument care, shipping and partner discounts.

### Competitive Pricing

- Guaranteed pricing through the end of the calendar year\*.
- Delasco's lowest offered price on dermatology consumables and chemicals.
- Preferred pricing visible to program members using Delasco.com.

*\*Delasco reserves the right to increase pricing if we experience a substantial increase from our supplier.*

### Instrument Care

- Instrument care services can be scheduled by your Delasco Expert.
- Delasco-branded instruments will be repaired or sharpened at no charge.
- Non-Delasco brand instruments will be repaired or sharpened at 25% off our published rate.
- Instruments will be inspected and deemed fit for repair before service is performed. Delasco reserves the right to advise against or decline repair of worn or poorly maintained instruments, which may present a patient safety hazard.
- Delasco may recommend instrument replacement where repair is ill-advised.
- Instruments must be sent to Delasco with proof of sterilization per OSHA guidelines. Unsterilized instruments will be immediately returned to you.
- Delasco offers free standard ground shipping on return shipment. Expedited shipping will incur additional fees.
- Replacement of tungsten carbide inserts is not included.

### Flat Rate and Free Shipping

- Orders under \$500-receive \$10 flat rate ground shipping within the contiguous United States.
- Orders over \$500-receive free ground shipping within the contiguous United States.
- Orders over \$750 shipped outside of the contiguous United States will receive free PMI shipping.
- Orders with heat-sensitive or freezable items will ship separate free 2<sup>nd</sup> day air on those items within the contiguous United States.
- Back ordered items will be shipped separately at no charge when available except for long-term manufacturer backordered items.
- Freight, Hazmat, inside delivery fees are not included.

### Payment

- Payments are accepted at the time of order by Visa, MasterCard, American Express, check, ACH, and wire.
- Upon completion and approval of credit application, Delasco may extend payment of net 30 days.
- Qualifying for terms may take up to 5 business days

### **Qualifications and Restrictions**

- Customers are eligible for enrollment in Delasco Preferred upon agreement to a committed spend with Delasco and NuEdge enrollment.
- Attainment of the committed 12 month spend ensures auto enrollment into Delasco Preferred Program for the following 12 months.
- Should total purchases not meet the yearly anniversary spend requirement, Delasco reserves the right to extend an alternate pricing and service program.
- This program is not available to Hospitals, Universities and/or Government Entities.
- Retroactive invoicing is not available.
- Offers are not valid on prior orders, quantity discounts or any other special offer.